

Supporting Women Experiencing Gambling Harms and Domestic Abuse

Guidance for housing professionals

Recognise Gambling and domestic abuse are often hidden

Women may not disclose directly

Use professional curiosity in all interactions

Look beyond issues such as arrears or affordability

Respond Use trauma-informed, non-judgmental communication

Avoid victim-blaming or assumptions

Explore underlying causes of financial or housing instability

Take disclosures seriously, even when incomplete

Refer Provide clear pathways to specialist support

Work collaboratively with domestic abuse and gambling services

Avoid or minimise repeated disclosures where possible, particularly where victim-survivors do not wish to repeatedly recount their experiences

Support a “no wrong door” approach
